

February 10,2022

Dear Pavilion Families,

We are so happy to write to you from the vantage of being able to take steps towards our pre-Covid operations. As we see the Omicron surge recede, and our % positivity rate in MD dips below 5%, we are going to be able to move one step closer to practicing the way we've always wanted, in person and hands-on. The following changes will be put into place starting Monday, February 14th. Most notably, we will be bringing sick patients into the office with the following screening measures in place.

- If your child has symptoms suggestive of Covid (fever, runny nose, cough, congestion, diarrhea, vomiting), we ask that you screen them with a Covid test. We will accept at home antigen tests or PCR tests that have been conducted within the last 24 hours.
- If you would like us to order the PCR test through one of the Hopkins drive-through sites, please schedule a televisit, and we will be happy to do so. If you wish to have a drive-up visit to our clinic, and we have PCR tests available, again please start with a televisit. We will then arrange for a side door testing visit and your provider will determine next steps from there.
- When you call to schedule your child's sick visit, please let the front desk know how and when you have obtained your Covid test. If negative, we will then put your child on his or her provider's schedule.
- In an effort to protect our well patients from contracting illness in our office, we will be seeing symptomatic patients in our side room, with enhanced safety and sanitizing precautions.
- If you wish your child to be seen for a non-Covid sick visit (e.g. rash, concussion, ongoing abdominal pain, musculoskeletal injury, etc..), we will be scheduling those as usual in the office.
- We no longer will limit visits to one parent only.
- We are opening our waiting room for check out only. We will still have you do online check-in and await text notification to enter.
- Televisits will remain an option as many of you have found these convenient for medication checks, parent consults, and for obtaining testing. Please do not hesitate to request them if you wish.

As always, we must remain flexible and adapt as needed should Covid numbers go up and we need to revert to more stringent precautions. For now, we hope you and your family are staying healthy, and we look forward to seeing you in the office for well and sick visit needs, should they arise.

Thank you,
Providers and Staff of Pavilion Pediatrics