

Update to our SATURDAY OFFICE HOURS during COVID-19

Please see below regarding our updates to our SATURDAY OFFICE HOURS during the COVID-19 pandemic.

SATURDAY OFFICE HOURS ARE BACK!!!

We are now open on Saturday mornings from 8:30am-11:30am.

We know there are many families who are new to our practice and have not experienced our Saturday hours before, so a few reminders:

- ❖ These appointments are **by appointment only**. We cannot accommodate walk-in visits. Please call our office starting at 8:30 AM on Saturdays to schedule your same day visit.
- ❖ We cannot fill controlled substances such as ADHD medications or other maintenance medications during this time. Please plan ahead to have these prescriptions filled Monday-Friday during normal business hours.
- ❖ Saturday appointments are for urgent same-day issues. Please be sure to schedule a visit with your child's primary care provider for any ongoing issues such as persistent abdominal pain, recurrent headaches, or educational or behavioral issues.
- ❖ We cannot accept and/or process forms or medical records requests as we have limited staffing on Saturday's. All forms and/or medical records requests should be done Monday-Friday during normal business hours.
- ❖ If you are coming in with sick symptoms that could be Covid-related, we ask that you rapid test your child before coming, so that we can properly isolate any positive cases.
- ❖ We will be able to provide PCR testing on Saturdays, but please be aware that if you would like to have a PCR test, please plan to come before 11 AM as we cannot run tests after that time.

Thank you in advance for your understanding,
Providers and Staff of Pavilion Pediatrics